Summary of Coverage: What this Plan Covers & What it Costs

Coverage Period: 01/01/2014-12/31/2014

Coverage for: Individual/Family | Plan Type: PPO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.healthpartners.com or by calling 1-877-838-4949.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	In-network: \$6,350 Individual/\$12,700 Family Out-of-network: \$12,700 Individual/\$25,400 Family	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1 st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. In-network medical/pharmacy: \$6,350 Individual/\$12,700 Family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premium, balance-billed charges (unless balanced billing is prohibited), and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a network of providers?	Yes. For a list of in-network providers, see www.healthpartners.com/Ind networks or call 1-877-838-4949.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 4. See your policy or plan document for additional information about excluded services .

Questions: Call 1-877-838-4949 or visit us at www.healthpartners.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at **www.cciio.cms.gov** or call 1-877-838-4949 to request a copy.

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- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use in-network <u>providers</u> by charging you lower <u>deductibles</u>, <u>co-payments</u> and <u>co-insurance</u> amounts.

Common		Your cost i	f you use a		
Medical Event	Services You May Need	In-Network Provider	Out-Of-Network Provider	Limitations & Exceptions	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	Primary OV: 0% coinsurance Convenience Care: 0% coinsurance virtuwell: 0% coinsurance	Primary OV: 50% coinsurance Convenience Care: 50% coinsurance virtuwell: No charge	none-	
	Specialist visit	0% coinsurance	50% coinsurance	none-	
	Other practitioner office visit Preventive care/screening/immunization	No charge	50% coinsurance	none	
If you have a toot	Diagnostic test (x-ray, blood work)	0% coinsurance	50% coinsurance	none-	
If you have a test	Imaging (CT/PET scans, MRIs)	0% coinsurance	50% coinsurance	none-	
If you need drugs to treat your illness or condition	Generic drugs	Formulary: 0% coinsurance Non-formulary: Not covered	Formulary: 50% coinsurance at retail, mail not covered Non-formulary: Not covered	30 day supply retail / 90 day supply mail order. Select Preventive Drugs \$15 copay generic/\$50 brand, deductible does not apply. Nonformulary drugs are not covered unless an exception is granted.	

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Medical Event	Services You May Need	In-Network Provider	Out-Of-Network Provider	Limitations & Exceptions	
More information about prescription drug coverage is available at	Formulary brand drugs	0% coinsurance	50% coinsurance at retail, mail not covered		
www.healthpartners. com/genericsadvant agerx.	Non-formulary brand drugs	Not covered	Not covered		
	Specialty drugs	0% coinsurance	50% coinsurance at retail, mail not covered	none	
If you have	Facility fee (e.g., ambulatory surgery center)	0% coinsurance	50% coinsurance	none	
outpatient surgery	Physician/surgeon fees	0% coinsurance	50% coinsurance	none	
If you need immediate medical attention	Emergency room services	0% coinsurance	0% coinsurance	Out-of-network services apply to innetwork deductible.	
	Emergency medical transportation	0% coinsurance	0% coinsurance	Out-of-network services apply to the in-network deductible	
	Urgent care	0% coinsurance	50% coinsurance	none	
If you have a	Facility fee (e.g., hospital room)	0% coinsurance	50% coinsurance	none	
hospital stay	Physician/surgeon fee	0% coinsurance	50% coinsurance	none-	
If you have mental	Mental/Behavioral health outpatient services	0% coinsurance	50% coinsurance	none	
health, behavioral	Mental/Behavioral health inpatient services	0% coinsurance	50% coinsurance	none-	
health, or substance	Substance use disorder outpatient services	0% coinsurance	50% coinsurance	none-	
abuse needs	Substance use disorder inpatient services	0% coinsurance	50% coinsurance	none-	
If you are pregnant	Prenatal and postnatal care	No charge	No charge for prenatal/50% coinsurance for postnatal	none-	
	Delivery and all inpatient services	0% coinsurance	50% coinsurance	none-	
If you need help	Home health care	0% coinsurance	50% coinsurance	120 visit limit	

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Medical Event	Services You May Need	In-Network Provider	Out-Of-Network Provider	Limitations & Exceptions	
	Rehabilitation services	0% coinsurance	50% coinsurance	none	
	Habilitation services	0% coinsurance	50% coinsurance	none	
recovering or have other special health needs	Skilled nursing care	0% coinsurance	50% coinsurance	Limited to 120 days per confinement	
	Durable medical equipment	0% coinsurance	50% coinsurance	none	
	Hospice service	0% coinsurance	50% coinsurance	5 days for respite/30 combined for respite and continuous	
	Eye exam	No charge	50% coinsurance	none	
If your child needs dental or eye care	Glasses	0% coinsurance	Not covered	Limited to one pair of eyeglasses per year	
	Dental check-up	0% coinsurance	50% coinsurance	none	

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

Acupuncture

Hearing aids(Adult)

Private-duty nursing

Bariatric surgery

• Infertility treatment

• Routine foot care

Cosmetic surgery

Dental care (Adult)

Long-term care

Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

Chiropractic care

- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult)

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

• You commit fraud

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- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 1-877-838-4949. You may also contact your state insurance department at the following: MN Dept of Health at 651-201-5100 / 1-800-657-3916 or the MN Dept of Commerce at 651-296-4026 / 1-800-657-3602.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact your state insurance department at the following: MN Dept of Health at 651-201-5100 / 1-800-657-3916 or the MN Dept of Commerce at 651-296-4026 / 1-800-657-3602. Additionally, a consumer assistance program can help you file your appeal. Contact the following: MN Dept of Health at 651-201-5100 / 1-800-657-3916 or the MN Dept of Commerce at 651-296-4026 / 1-800-657-3602.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy does provide** minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-838-4949.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-838-4949.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-838-4949.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-838-4949.

To see exc	mbles	of how this	plan mi	ght cover costs	for a sam	ple medical situation	, see the next pa	<i>qe</i>
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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different. Cost sharing or "Patient pays" amounts are based on selfonly coverage.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- **Plan pays** \$990
- **Patient pays** \$6,550

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540
Patient pays:	
Deductibles	\$6,350
Copays	\$0
Copays Coinsurance	\$0 \$0
1 /	"

Managing type 2 diabetes (routine maintenance of

a well-controlled condition)

- Amount owed to providers: \$5,400
- **Plan pays** \$340
- **Patient pays** \$5,060

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

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Deductibles	\$4,980
Copays	\$0
Coinsurance	\$0
Limits or exclusions	\$80
Total	\$5,060

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include <u>premiums</u>.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

Yes. An important cost is the <u>premium</u> you pay. Generally, the lower your <u>premium</u>, the more you'll pay in out-of-pocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 1-877-838-4949 or visit us at www.healthpartners.com.